

NRCS Building Services

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Quality Policy Statement

It is the policy of NRCS Building Services to provide a high quality, professional and efficient service to ensure the satisfaction of all its interested parties. This Quality Policy Statement will result in securing efficiency, a strong customer focus and the enhancement of long-term sustainability and profitability within the business.

Management will show leadership and commitment and acknowledge responsibility for establishing, implementing, integrating and maintaining the Business quality standards.

NRCS Building Services undertakes to ensure that sufficient resources are made available to achieve this.

It also undertakes to ensure through communication, engagement, practical example and training that quality is the aim of all employees of the Company.

Through direction and support, each employee will have a proper understanding of the importance of quality and their responsibility to contribute to building our reputation and standards and how this helps the success of the business.

Equally, every employee is responsible for and will be trained in the duties required by his or her specific role.

NRCS Building Services has a policy of promoting continual improvement and setting of quality objectives. These objectives will address the risks and opportunities within the Company, as determined by the management.

The company's standards will be monitored, measured, evaluated and enhanced at frequent intervals with regular reporting and communication of its standards and effectiveness at all levels.

NRCS Building Services endorses this Quality Policy Statement and management acknowledge that responsibility rests with them to ensure that it is communicated, understood, implemented and maintained at all levels within the business and that it achieves its intended outcomes.

